Case 3:25-cv-04412-JSC Document 30-2 Filed 10/08/25

GOODWIN PROCTER LLP
ATTORNEYS AT LAW

DECLARATION OF EDWARD W. LARROCA IN SUPPORT OF MR. COOPER'S MTD AM. COMPL. CASE NO. 3:25-CV-04412-JSC

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I, Edward W. Larroca, declare as follows:

- 1. I submit this declaration in support of defendant Nationstar Mortgage, LLC d/b/a Mr. Cooper's ("Mr. Cooper") Motion to Dismiss the Amended Complaint.
- 2. I am employed by Mr. Cooper as Vice President, Risk & Compliance, and am over the age of 18. I make this declaration based on personal knowledge, upon my review of Mr. Cooper's records maintained in the ordinary course and scope of business, and upon information gathered from other Mr. Cooper employees at my direction and request. If called as a witness, I could testify competently to the matters set forth herein. The information provided herein is true and correct to the best of my current knowledge.
- 3. I have worked continuously for Mr. Cooper for 14 years. In my capacity as Vice President, Risk & Compliance, I am familiar with the information technology systems, documents, website, and the other information set forth herein.

## **Plaintiff's Agreement to the Terms**

- 4. Plaintiff Martin Beltran alleges that he opened an online account with Mr. Cooper in the fall of 2021.
- 5. To open an online account, Plaintiff was required to agree to Mr. Cooper's Terms and Conditions (the "Terms") through a sign-up webpage (www.mrcooper.com/signin). Attached hereto as **Exhibit 1** is a true and correct copy of the Terms.
- The sign-up page appears after a customer clicks "Sign In," then "Create one here," 6. then "Find My Loan," and then inputs an email address, username, and password. Attached hereto as **Exhibit 2** is a true and correct copy of the sign-up webpage.
- 7. Upon inputting an email address, username, and password, a customer must click a blue button that says "Save and Continue." Above this button is a disclaimer stating: "By clicking 'Save and Continue,' you agree to the *Terms of Use* for Mr. Cooper's website." The words "*Terms* of Use" are in bold, italics, and blue font, against a white background, and hyperlinked to the Terms. The surrounding text is in grey to draw the customer's attention to the "Terms of Use."
  - 8. When the user clicks on the hyperlink, the Terms open in a separate window.

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1	9. The Terms are also hyperlinked in the footer of each mrcooper.com webpage in dark
2	font against a light background.
3	10. To open an online account, all customers must agree to the Terms. Since at least
4	2019, the Terms have included a forum selection clause for venue in Texas courts, choice-of-law
5	clause for Texas law, and limitation-of liability clause.
6	Mr. Cooper's Privacy Policies
7	11. Attached hereto as <b>Exhibit 3</b> is a true and correct copy of the State-Specific Privacy
8	Notice.
9	I declare, under penalty of perjury under the laws of the United States of America that the
10	foregoing is true and correct, and that I executed this declaration in on this 8th day of October, 2025
11	in Dallas, Texas.
12	Respectfully submitted,
13	Detade October 9, 2025
14	Dated: October 8, 2025  /s/ Edward W. Larroca EDWARD W. LARROCA
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28 RLLP	DECLARATION OF EDWARD W. LARROCA IN
. 1	CURROR OF Mr. COOPER'S MTD ALL COLOR

## **ATTESTATION** Pursuant to Civil Local Rule 5-1(i)(3), I hereby attest that all signatories listed, and on whose behalf the filing is submitted, concur in the filing's content and have authorized the filing. Dated: October 8, 2025 /s/ W. Kyle Tayman W. Kyle Tayman

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## **CERTIFICATE OF SERVICE**

I hereby certify that I electronically filed the foregoing with the clerk of the court for the United States District Court for the Northern District of California by using the CM/ECF system on October 8, 2025. I further certify that all participants in the case are registered CM/ECF users and that service will be accomplished by the CM/ECF system. I certify under penalty of perjury that the foregoing is true and correct.

Dated: October 8, 2025 /s/W. Kyle Tayman
W. KYLE TAYMAN